



903 SOUTH MAIN STREET • P.O. Box 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

**SECOND NOTICE**  
**IMPORTANT SAFETY RECALL**

June 2017/March 2019

**This Notice Applies To Your Recreational Vehicle «VIN»  
NHTSA Recall Campaign 17V-385**

Name  
Address  
City st zip

*Our records show that the Recall Remedy has not been completed on this unit. Please contact an authorized Dealer to set an appointment as soon as possible. If the Recall Remedy was performed, please complete the Reply form on the back of this letter and return to Jayco Corp. Compliance, so we can update our records.*

Dear Valued Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect that relates to motor vehicle safety exist in certain Model 2018 Launch Outfitter Travel Trailers manufactured April 5, 2017 through May 16, 2017 with the sleeper/tri fold sofa OR theater seating option. The outlet between the optional seating and the kitchen sink is not GFI protected as required under the National Fire Protection Association (NFPA). The unprotected outlet creates a greater safety risk for possible electrical shock while operating electrical appliances.

A Starcraft Dealer will replace the existing outlet with a GFI outlet, free of charge. The recall remedy will take approximately 1 hour. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety is our most important priority.

Sincerely,  
Starcraft