



IMPORTANT SAFETY RECALL

NHTSA Recall No. 17V369

This notice applies to your vehicle: SVA

Your Vehicle Identification Number (VIN): [REDACTED]

Supreme Serial Number: [REDACTED]



Dear Supreme Truck Body Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Supreme Corporation has decided that certain model year 2007-2017 Supreme Signature Van and Kold King truck bodies equipped with rear reflex reflectors fail to conform to Federal Motor Vehicle Safety Standard No. 108, *Lamps, reflective devices, and associated equipment*. Our records indicate that your vehicle(s) identified above may be affected. Supreme is conducting a safety recall to address this condition.

What is the Issue?

Certain Supreme truck bodies were equipped with rear reflex reflectors that, due to manufacturing process variations, may have been mounted more than 60 inches above the road surface, thus exceeding the mounting height limit specified in FMVSS 108. If a reflex reflector is not exposed to sufficient illumination to be effective, there may be an increased risk of a crash.

What Should You Do?

Please verify that your rear reflex reflectors are mounted between 15 and 60 inches above the road surface (as measured to the center of the reflex reflector). If they are not, please contact the

CORPORATE • 2581 East Kercher Road • Goshen, IN 46528 • Phone: 800-642-4889 • Fax: 574-642-4540 • supremecorp.com

WEST
22135 Alessandro Blvd.
Moreno Valley, CA 92553
800-827-0753
Fax: 951-656-4061

SOUTHWEST
500 Commerce Blvd
Cleburne, TX 76033
800-541-6282
Fax: 817-641-7924

MIDWEST
2572 East Kercher Road
Goshen, IN 46528
800-642-4889
Fax: 574-642-4540

NORTHEAST
411 Jonestown Road
Jonestown, PA 17038
800-556-6492
Fax: 717-865-4385

SOUTHEAST
2051 U.S. Highway 41
Griffin, GA 30224
800-882-6742
Fax: 770-228-3340



Supreme Warranty Department at (844) 352-4921 or recall@supremecorp.com to arrange to have additional reflex reflectors provided to you at no charge.

If you no longer own the vehicle(s) listed above, please contact Supreme's Warranty Department at (844) 352-4921 or recall@supremecorp.com and provide any information you can furnish that will assist us in locating the current owner.

Note: Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.

If you previously paid to have this condition remedied, you may be eligible for reimbursement. Please contact your Supreme representative for more information.

Questions or Concerns?

If you have any questions about this recall, please contact Supreme's Warranty Department at (844) 352-4921 or by e-mail at recall@supremecorp.com.

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov (reference NHTSA Safety Recall No. 16V296).

We apologize for the inconvenience, but are taking this step in the interest of your personal safety and satisfaction with our vehicles. Thank you for your attention to this important matter.

Sincerely,

Supreme Corporation

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