



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 17V-358

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Santa Fe owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 through 2017 Hyundai Santa Fe vehicles produced beginning on July 17, 2012 through June 12, 2016. Our records indicate that you own or lease the vehicle identified by the VIN on this notice.

What is the problem?

Your vehicle is equipped with a secondary hood latch. The cable between the actuating lever for the secondary hood latch and the latch may become corroded over time and cause the secondary latch to remain in the open position when the hood is closed. If the hood is not securely closed or the primary hood latch is released while driving, the hood may open and obscure the driver's vision, increasing the risk of a crash.

What will Hyundai do?

Your Hyundai dealer will replace the secondary latch cable. This procedure will be performed at no charge to you. We recommend scheduling a service appointment to minimize inconvenience.

What should you do?

This is an important Safety Recall

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:
www.HyundaiUSA.com/Campaign163

What if you have other questions?

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

Hyundai has a program for reimbursing owners of Model Year 2013 through 2017 Hyundai Santa Fe vehicles who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, please visit the website referenced above.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

If you have changes to the information below, please remove and submit this form by inserting into the postage-paid envelope enclosed.

Information Change Card

Name and address has changed (print new information below)

LAST NAME FIRST NAME M.I.

MAILING ADDRESS STREET APT. NO.

CITY STATE ZIP

TELEPHONE NUMBER

I no longer own this automobile as of ___/___/___ DATE

It was:

SOLD (Print name and address of new owner above, if known).

EXPORTED

STOLEN

DESTROYED

I have NEVER owned this Hyundai

The Vehicle Identification Number on this card is incorrect. The VIN of my Hyundai is

VEHICLE IDENTIFICATION NUMBER

E-MAIL ADDRESS



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IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Santa Fe Sport owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 through 2017 Hyundai Santa Fe Sport vehicles produced beginning on July 12, 2012 through July 14, 2016. Our records indicate that you own or lease the vehicle identified by the VIN on this notice.

What is the problem?

Your vehicle is equipped with a secondary hood latch. The cable between the actuating lever for the secondary hood latch and the latch may become corroded over time and cause the secondary latch to remain in the open position when the hood is closed. If the hood is not securely closed or the primary hood latch is released while driving, the hood may open and obscure the driver's vision, increasing the risk of a crash.

What will Hyundai do?

Your Hyundai dealer will replace the secondary latch cable. This procedure will be performed at no charge to you. We recommend scheduling a service appointment to minimize inconvenience.

What should you do?

This is an important Safety Recall

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:
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What if you have other questions?

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Reimbursement Notification

Hyundai has a program for reimbursing owners of Model Year 2013 through 2017 Hyundai Santa Fe Sport vehicles who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, please visit the website referenced above.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

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