



June 2017

IMPORTANT SAFETY RECALL

NHTSA Recall #17V-349

Pierce Recall #74B282

Dear Pierce Vehicle Owner:

Ref: Pierce Job# << Product Number>>

VIN: <<VIN>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce has determined that a defect which relates to motor vehicles may exist in Arrow XT, Dash, Enforcer, Quantum, and Velocity models built between 2014 and 2017. These vehicles may have been built with T3 Rear-steer suspensions, which may contain a defect that impacts vehicle safety.

! I M P O R T A N T !

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative or the Pierce service group at 888-Y-PIERCE (888-974-3723) to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

Why is a recall being conducted?

Pierce has determined certain fire apparatus equipped with T3 Rear Steer suspension may have been produced with the sway bar attachment fasteners not torqued to the required specified torque level. The sway bar may detach allowing the vehicle to sway more during steering maneuvers, increasing the risk of a crash.

What are we doing about the problem?

Pierce will replace the fasteners and torque to the required specification. This repair will be made a no cost to the customer.

What should you do?

- Contact your dealer to schedule a service appointment to have the required components inspected. Pierce anticipates that owners will continue to place their vehicles in service until the recall actions can be

completed.

- If you have any questions or require further assistance, contact Pierce at 1-888-Y-PIERCE (1-888-974-3723).

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 1-888-Y-PIERCE (1-888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.