



## IMPORTANT SAFETY RECALL

SAFETY RECALL NOTICE – NHTSA CAMPAIGN NUMBER 17V330

This notice applies to your vehicle

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### REASON FOR THIS RECALL

Columbia Northwest, Inc., has decided that a defect, which relates to motor vehicle safety, exists on certain 2017 and 2018 Ascape Travel Trailers. These trailers have a propane tank tray that is connected to the frame with incorrect fasteners. There is a potential for the propane tanks to become loose and possibly dislodge from the trailer, increasing the risk of a crash or a fire.

### WHAT WE WILL DO

Columbia Northwest, Inc., has notified your dealer of the issue and is prepared to inspect your trailer and replace the LP tray fasteners if needed. There will be no charge to you for these repairs.

### WHAT YOU SHOULD DO

Please contact your Aliner dealer as soon as possible to arrange a service date, so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aliner dealer is best equipped to obtain parts and provide service to ensure that your trailer is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Aliner customer service department at 724-237-5227.



After contacting your dealer and the Aliner customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased recreational vehicle shall send the notice to the lessee within 10 days.

If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

A handwritten signature in blue ink that reads "Kevin Carmean".

Kevin Carmean  
Customer Service Manager  
Columbia Northwest Inc.  
1297 Kesksburg Road  
Mt. Pleasant, PA 15666  
(724) 237-5227