

**Daimler Trucks
North America LLC**

Daimler Trucks North America LLC

Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
(313) 592-5000

**June 2017
Detroit Diesel Recall 17R3 (FL738)
NHTSA #17V-315**

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: Detroit Axle Through Shafts

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Detroit Diesel Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner® Cascadia® and Western Star® 5700XE trucks manufactured May 17, 2016, through April 25, 2017, and equipped with a Detroit NFD tandem rear axle.

On certain vehicles, the through shaft in the forward rear axle may fracture during normal operation. A sudden fracture of the through shaft at highway speed while descending a grade will render the compression brake ineffective and may lead to large debris on the road. These factors, combined with the expected high failure rate, increase the risk of a crash.

The through shaft will be replaced on affected vehicles.

Please contact an authorized Detroit Axle repair facility to arrange to have the Recall performed and to ensure that parts are available. To locate an authorized Detroit Axle repair facility, search online at www.detroitdiesel.com/locations/default.aspx. The Recall will take approximately **2.5** hours and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement.

The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was completed.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Detroit Diesel dealer. Please speak with your Detroit Diesel authorized dealer concerning this matter.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980**. **Detroit Diesel's Customer Support Center is open 24 Hours / 7 Days a Week**. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT
Enclosure