

**Daimler Trucks  
North America LLC**

Daimler Trucks North America LLC  
Thomas Built Buses, Inc.  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

**June 2017  
FL737A  
NHTSA #17V-313**

**IMPORTANT SAFETY RECALL**  
See enclosed VIN list

**Subject: TBB Syntec S3C Wall Mounted Seats**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

On certain vehicles, the Syntec S3C seat may have been installed without the under-rail washers as required by design. In the event of a crash, the seat mounting may fail, increasing the risk of injury to passengers.

Buses will be inspected and mounting hardware will be installed as necessary.

**To arrange for repairs, you should contact your local Thomas Built Buses dealer immediately.** The repair should take approximately an hour and half, depending on your vehicle, and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at (336) 889-4871, 8 a.m. to 5 p.m. Eastern Time Monday through Friday. To find a dealer in your area please go to [www.thomasbus.com](http://www.thomasbus.com).

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosure