

## **IMPORTANT SAFETY RECALL 2017050028**

**ESP Software Update** 

NHTSA Recall # 17V308

This notice applies to your vehicle,

## RECALL 2017050028 Christ

es to your vehicle,

## Mercedes-Benz USA, LLC

Christian Treiber Vice President Customer Services

June, 2017

2017050028

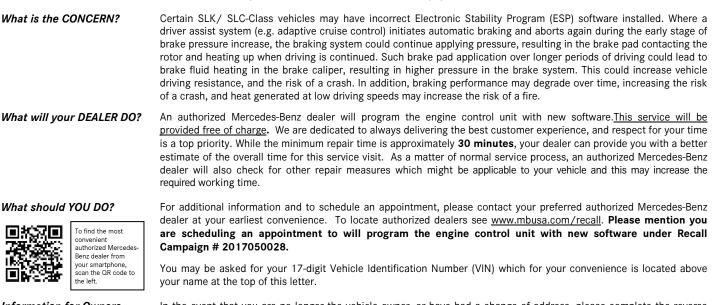


Dear Mercedes-Benz Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

VIN:

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016-17 SLK-Class vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.



Information for Owners

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

A VIN-based recall lookup tool on our MBUSA.com website now offers a search feature that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.mbusa.com/recall. Should you have any questions or encounter any difficulty regarding this Recall Campaign, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372).

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <a href="https://www.safercar.gov">https://www.safercar.gov</a>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

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Mercedes-Benz USA, LLC 303 Perimeter Center North Suite 202 Atlanta, GA 30346 Phone (770) 705-0600 Fax (770) 705-0117 www.MBUSA.com IMPORTANT

VIN:

If for any reason YOU NO LONGER OWN THIS VEHICLE OR have a CHANGE OF ADDRESS, please COMPLETE THE SECTION BELOW, place in the ENCLOSED ENVELOPE, and DROP IN ANY MAIL BOX. If possible, provide the name and address of the present owner so that we may contact them.

	LEASE, VEHICLE RETURNED															STOLEN														
	NEW OWNER INFORMATION																MY NEW NAME OR ADDRESS IS:													
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Date

Signature