



0985 N 900 W • Shipshewana, IN 46565
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Recreational Vehicle Safety Recall Notice

Safety Recall: 17V-303

Safety Advisory: June 30, 2017

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2018 Model Year KZRV Travel Trailers. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

The vehicles subject to his recall were built with an outside kitchen option. Proper sealing tape was not installed on the propane gas line for the outside kitchen. In addition, the testing to insure the propane line does not have a leak was not performed. A leak of propane gas could result in a fire or explosion resulting in personal injury or death. The propane leak detector in your travel trailer should alert you to a leak and the trailer exited immediately.

What we will do

The remedy is to install the sealing tape and test the propane system for leaks. This defect will be corrected at no expense to you, the owner. The repair should take approximately 60 minutes to complete.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, or by phone at (800)768-4016 ext. 154 or 153.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZRV, LP

Mark Owens
General Manager of KZRV Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

