Certain 2017 Model Year 4Runner, 86, Avalon, Camry and Camry Hybrid, Highlander and Highlander Hybrid, Corolla, Corolla iM, Prius, Prius c, RAV4 and RAV4 Hybrid, Sienna, and Yaris Vehicles

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle: <VIN>
NHTSA Recall No. 17V295

MR. SAMPLE A. SAMPLE 12345 SAMPLE STREET ANYPLACE, USA 77551-1212

#### URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed at **NO CHARGE** to you.

## Dear Toyota Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Gulf States Toyota, Inc. (GST) has decided that a potential defect, which relates to motor vehicle safety, exists on certain 2017 Model Year 4Runner, 86, Avalon, Camry and Camry Hybrid, Highlander and Highlander Hybrid, Corolla, Corolla iM, Prius, Prius c, RAV4 and RAV4 Hybrid, Sienna, or Yaris vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner of a 2017 Model Year 4Runner, 86, Avalon, Camry and Camry Hybrid, Highlander and Highlander Hybrid, Corolla, Corolla iM, Prius, Prius c, RAV4 and RAV4 Hybrid, Sienna, or Yaris.

## What is the Condition?

The spare tire on the affected vehicles was not adjusted to the proper pressure as stated on the Tire Pressure Label. This condition could cause the spare tire to not perform as intended, which may increase the risk of injury.

## What will GST do?

Any authorized Toyota dealer will inspect and inflate the spare tire to the proper pressure value at NO CHARGE.

# What should you do?

## This is an important Safety Recall

If you are in Texas, Louisiana, Oklahoma, Arkansas, or Mississippi, please contact any authorized Toyota Dealer to schedule an appointment to have the remedy performed. If you are outside these five states, please contact the GST Customer Assistance Center toll free at 1-800-444-1074 Monday through Thursday, 8:30 am to 5:00 pm, Friday 8:30 am to 4:00 pm Central Time.

The remedy will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

#### What if you have other questions?

- · Your local Toyota dealer will be more than happy to answer any of your questions.
- If you require further assistance, you may contact the GST Customer Assistance Center at 1-800-444-1074 Monday through Thursday, 8:30 am to 5:00 pm, Friday 8:30 am to 4:00 pm Central Time.

If you believe the dealer or GST has failed or is unable to remedy the defect within a reasonable amount of time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <a href="https://www.safecar.gov">www.safecar.gov</a>.

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this safety recall may have caused you.

Thank you for driving a Toyota.

Sincerely,

GULF STATES TOYOTA, INC. 17V295