



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

May 2017

IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle xxxx
NHTSA Recall Campaign # 17V-290

NAME
ADDRESS
CITY ST ZIP

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Hummingbird, Jay Feather, Jay Feather 7, Jay Flight, Jay Flight Bungalow, Jay Flight SLX and White Hawk Travel Trailers.

The low profile surface mount LED lights may produce extreme temperatures during normal use that may cause light failure. Some of the failure characteristics are noted as melting of plastic housing, smoldering and charred / scored ceiling panels. The extreme temperatures increase the risk of a fire resulting in personal injury and property damage.



For your personal safety, please follow these cautionary steps until the remedy is completed.

- **DO NOT LEAVE LIGHTS ON FOR MORE THAN AN HOUR AT ONE TIME**
- **DO NOT LEAVE LIGHTS ON WITH UNIT UNATTENDED**
- **IF YOU OBSERVE SMOKE OR SMELL THE PLASTIC GETTING HOT, TURN OFF THE LIGHT IMMEDIATELY AT THE WALL SWITCH, CONTROL PANEL OR BREAKER BOX**

The recall remedy is to replace **ALL** the affected lights in addition to any light lens that notes damage. The remedy will take approximately an hour and will be at no cost to you. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If your Jayco dealer is unable to perform the recall within a reasonable time, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety is our most important priority.

Sincerely,
Jayco Towable Division