

## IMPORTANT SAFETY RECALL

June 13, 2017

**This notice applies to your vehicle:** 2  
**NHTSA Recall Number:** [17V289](#)

**Subject:** **Porsche Safety Recall AH06 – Repairing Filter Flange of the Fuel Pump (MY 2015-2017 Macan Vehicles)**  
**2015 - 2017 Macan S**  
**2015 - 2017 Macan Turbo**  
**2017 - Macan**  
**2017 - Macan GTS**

Dear \_\_\_\_\_,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has determined that a defect which relates to motor vehicle safety exists in certain 2015 - 2017 model year Macan, Macan S, Macan GTS, and Macan Turbo vehicles. Our records show that you are the owner of a vehicle affected by this action.

**What is the issue?**

Porsche has determined that, over time, fine hairline cracks can appear on the filter flange of the fuel pump on the affected vehicles. As a result, fuel might seep out causing a fuel odor.

External aging exposure and oxidization reduces the component strength over an extended vehicle life. Additionally, fuel can intrude into the fuel filter flange material under pressure from the inside and cause tension within the component.

Porsche believes that the combination of these factors might over time, eventually lead to the formation of small cracks, allowing fuel to seep from the fuel filter flange. Fuel leakage in the presence of an ignition source could cause a fire.

**What will we do?**

Affected vehicles will be recalled to the workshop. Fuel filter flanges will be inspected for cracks and replaced if cracks are found. If no cracks are detected, a protective film will be affixed to the fuel delivery unit flange to protect this area of the flange from external influences.

**What should you do?**

Please make contact with your authorized Porsche dealership to schedule a repair appointment and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during repair period.

**Lease vehicles and address change**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

**Reimbursement of Expenses**

This recall will be carried out at no expense to the customer.

**Can we assist you further?**

If your authorized Porsche dealer fails or is unable to complete this work free of charge within a reasonable length of time, please call or write:

Porsche Cars North America, Inc.  
Attn: Customer Commitment Department  
One Porsche Drive  
Atlanta, GA 30354  
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Tim Quinn  
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.