



## IMPORTANT SAFETY RECALL

**NHTSA Safety Recall 17V-262**

**THIS NOTICE APPLIES TO YOUR VEHICLE.**

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2014 - 2017 Winnebago View<sup>®</sup>, Era<sup>®</sup>, and Via<sup>®</sup> and Itasca Navion<sup>®</sup> and Reyo<sup>®</sup> motorhomes. The affected Winnebago Views and Itasca Navions were manufactured May 28, 2014 through March 29, 2016. The Eras, Reyo's, and Vias were manufactured June 3, 2014 through August 8, 2016.

Winnebago Industries, Inc. installed a radio volume control module connected to the chassis electrical system. This module causes improper operation of the various chassis electrical systems including dash warning lights illuminating randomly, engine power loss, engine shutdown while traveling, exterior running lights shutting down, random operation of windshield wipers, and potential interference with the chassis-supplied supplemental restraint system (airbags). Experiencing these issues could lead to a crash, property damage, physical injury, and/or death.

### **WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will remove, at no charge to you, the Axxess radio volume control module and wire harness.

### **WHAT YOU SHOULD DO**

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

### **IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Owner Relations by email at [or@winnebagoind.com](mailto:or@winnebagoind.com) or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585- 6939 or (800) 537-1885.

SM105 US/1

MEMORANDUM

Page Two

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by email at [or@winnebagoind.com](mailto:or@winnebagoind.com) or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

SM105 US/2

Enclosure