



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

MAY 12 2017

Compliance Dept.

IMPORTANT SAFETY RECALL 17503

MAY 2017

NHTSA RECALL NO. 17V-257

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2016 through 2018 CE school bus models built 11 May 2015 thru 20 March 2017 with feature codes 48PNW (Plastic Booster Pump), 49WXD (17k Webasto Heater), and 49MTB (Webasto Smart Temp Timer, Right of Driver).

REASON FOR THIS RECALL

The circuit that provides electrical power to the heater booster pump may have been terminated in an unfused cavity of the power distribution center resulting in no circuit protection.

RISK TO MOTOR VEHICLE SAFETY

Certain types of electrical component failures within the unfused circuit may cause a vehicle fire resulting in property damage or personal injury.

DEFECT REMEDY

The repair will involve relocating the booster pump circuit to a fused protected source. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC