



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

June 2017

NHTSA Recall 17V-256

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that certain 2017 model year CR-V vehicles fail to conform to the requirements of Title 49 of the Code of Federal Regulations, Part 567 - Certification. The Certification Label affixed to the driver's sidefront doorjamb was inadvertently printed with ink that could be wiped away with commonplace cleaning products. If the label information can be wiped away, the operator may not be able to refer to the information, possibly resulting in the vehicle being overloaded, which can increase the risk of a crash.

WHAT WILL HONDA DO?

The dealer will replace the Certification Label, free of charge.

WHAT SHOULD YOU DO?

The replacement Certification Label was sent to the dealer where your vehicle was purchased. Please call and make an appointment with that specific dealer to have the label replaced, at no charge to you. Once you make an appointment, be advised that the complete replacement process may take approximately 15 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time.

If for any reason you are unable to return to the dealer where your vehicle was purchased, please contact Honda Automobile Customer Service at 1-888-234-2138 for alternative arrangements.

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact Honda Automobile Customer Service at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division