



IMPORTANT SAFETY RECALL

SAFETY RECALL NOTICE – NHTSA CAMPAIGN NUMBER 17V254

This notice applies to your vehicle VIN

Dear Commander Chassis Owner:

This notice is sent you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Rosenbauer Motors LLC has been notified by Reyco Granning that there may be a defect which relates to your motor vehicle safety and exists in trucks built before April 7 of 2017. The IFS module installed on your vehicle needs to be inspected for a possible loose ball joint.

WHAT WE WILL DO

Rosenbauer Motors LLC. will work to facilitate the inspection and repair with the customer at a convenient location as possible. The recall inspect and repair will be done without charge to the Customer.

WHAT YOU SHOULD DO

Please contact Rosenbauer Motors LLC. as soon as possible to arrange a service date so we may facilitate the inspection and if needed repair of the IFS ball joint. Instructions for making this correction will be sent to appropriate repair center. The labor time necessary to perform this service correction is approximately 4 hours.

Rosenbauer Motors LLC. is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to the designated site on the agreed service date, and they do not remedy this condition that date or within (3) days, we recommend you contact Rosenbauer Motors Customer Service by calling 651-462-1000.

www.rosenbaueramerica.com

info@rosenbaueramerica.com

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After contacting your dealer and Rosenbauer Customer Service, if are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Problem:

Reyco Granning has learned that the subject IFS modules may contain loose ball joints. If loose ball joints are not detected, they may eventually separate from their mating part, which could result in a partial loss of steering control. Reyco Granning has notified NHTSA of this condition. (A copy of Reyco Granning's Part 573 Defect Notification is attached.)

Correction:

Check central steering system ball joints breakaway torque, and repair if found loose.

Please contact Rosenbauer Motors LLC, to schedule your repair. Parts should be available after May 1st 2017.

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