



PROLine Products LLC
34 Industrial Way
Milton, NH 03851

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: «VIN»

Dear «First_Name» «Last_Name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PROLine Products LLC has decided that a defect which relates to motor vehicle safety exists with the installation of wheel nuts on certain 2016-2017 PROLine Products LLC enclosed cargo trailers.

I M P O R T A N T

- Your trailer is involved in a recall.
- You should contact PROLine Products LLC to arrange repair.
- This repair will be offered to you at no charge.

Why is a recall being conducted?

PROLine Products LLC has determined that the wheel nuts installed on your trailer may be of insufficient length to properly secure the wheel to the hub. Towing your trailer before addressing this issue could result in separation of wheel from trailer and increases the risk of crash and/or personal property damage. Warning signs that may precede the separation of a wheel or crash are wheel nuts that are not seated in all the way to the wheel, wheel nuts that have become loose, missing wheel nuts, and/or trailer vibration while underway.

What are we doing about the problem?

PROLine Products LLC is arranging for the replacement of your current wheel nuts with new, longer wheel nuts to accommodate the longer wheel studs that were used on affected trailers. PROLine Products LLC has already acquired the necessary parts to remedy this situation and this remedy will be offered to you free of charge.

What should you do?

Contact PROLine Products LLC as soon as possible to arrange for the repair on your trailer. **Do not tow your trailer until you've contacted PROLine Products LLC about this issue.**



PROLine Products LLC
34 Industrial Way
Milton, NH 03851

What if you no longer own this item?

If you no longer own this trailer please advise PROLine Products LLC that you do not and provide them any information you may have about the current owner.

Who should you contact if you have further questions?

Please direct any and all questions to:

PROLine Products LLC
34 Industrial Way
Milton, New Hampshire 03851
Local Phone: (603) 652-7337
Toll Free: (800) 994-0960
Fax: (603) 652-7900
E-Mail: Tom@NHtrailers.com

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have this problem remedied you may be eligible for reimbursement of the charges you paid. To learn more about what you need to do to obtain reimbursement contact PROLine Products LLC at 1-800-994-0960.

If after having attempted to take advantage of this recall you believe you have not been able to have your wheel nuts remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Tom Murtagh
PROLine Products LLC