

APRIL 2017

IMPORTANT SAFETY RECALL 17V-228

Dear McNeilus Vehicle Owner:

Ref: McNeilus Refuse & Mixer trucks with Cummins ISX12G CNG Fuel Filter Fitting

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain McNeilus Refuse & Mixer Trucks that were built with Cummins ISX12G CNG fuel filters. The models include Refuse trucks: Standard Rear Loader (10), HD Rear Loader (11), XC Rear Loader (13), 3.5 yd TG Rear Loader (16), Atlantic Front Loader (29), ZR Side Loader (48), Autoreach Side Loader (49), Pacific Ultra Front Loader (76), Pacific Full Eject Front Loader (87), and McNeilus Concrete Mixer trucks: Bridgemaster (BMV) & Standard Mixers (STD). These vehicles exited the factory between March 18, 2014 and January 16, 2016.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Perform the attached recall repair procedure as soon as possible.
- Contact McNeilus toll free at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified that some Refuse & Mixer trucks equipped with Cummins ISX12G CNG engines may have a McNeilus installed fitting in the low pressure hose to CNG fuel filter interface with the wrong thread type that can result in a fuel leak. The fitting may have been installed with an SAE-type thread instead of a metric threaded fitting. By installing the wrong fitting there may be insufficient thread engagement of the fuel line fitting to the CNG engine fuel filter. Over time, with vibration, insufficient thread engagement between the CNG engine fuel filter and the CNG fuel line fitting could cause a slow leak path for fuel or cause the fitting to separate from the fuel filter. If the fitting were to separate, the engine would have an out-of-fuel condition and a small spurt of fuel may emit from the fuel line. In the presence of an ignition source, a fuel leak could cause a

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fire. A fire can cause vehicle and property damage as well as personal injury.

What are we doing about the problem?

For each vehicle, McNeilus will:

- Provide instructions via a Technical Service Bulletin (TSB) that instructs how to identify and replace the incorrect SAE threaded fuel line fitting with a correct metric threaded fuel line fitting.

What should you do?

- If you detect a CNG fuel leak on your vehicle, the truck should not be operated until the fuel leak is corrected. A CNG slow fuel leak may be detected by smell as the fuel contains a perceptible odorant (Mercaptan) that smells like rotten eggs. Also the CNG fuel filter or fitting may have a visible frost as released gas may drop significantly in temperature.
- The removal and replacement of the CNG fuel fitting should be performed by your own service technicians at your earliest opportunity. McNeilus anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
- The repair should take approximately 2.0 hours. The process for reimbursement is detailed in the TSB.
- If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had the CNG fuel line filter fitting to the CNG fuel line replaced due to a similar failure prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus Customer Service at the number listed above.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

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The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES

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