



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NAFTA Campaign Number: 17V-220

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Sonata owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 through 2014 Sonata vehicles produced beginning on March 21, 2012 through May 29, 2014. Our records indicate that you own or lease the vehicle identified by the VIN on this notice.

What is the problem?

- An investigation by Hyundai has determined that metal debris may have been generated from factory machining operations as part of the manufacturing of the engine. This debris may restrict oil flow to the bearings and increasing the potential of premature bearing wear. A worn connecting rod bearing will produce a metallic, cyclic knocking noise from the engine which increases in frequency as the engine RPM increases. If the vehicle continues to be driven with a worn connecting rod bearing, the bearing can fail, and the vehicle could stall while in motion, increasing the risk of a crash.

What will Hyundai do?

- Your Hyundai dealer will inspect your vehicle for indications of a worn connecting rod bearing and if necessary, repair your vehicle. This procedure will be performed at no charge to you. The actual time required to perform the inspection procedure will take approximately 1 hour, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience. A minimum of one day will be required if it is necessary to perform a repair procedure on your vehicle.

What should you do?

This is an important Safety Recall

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign162

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of Model Year model year 2013 through 2014 Hyundai Sonata vehicles equipped with 2.4 liter and turbocharged 2.0 liter gasoline direct injection engines who paid to have the their engine repaired as a result of a worn or damage connecting rod bearing prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, and submit your request for reimbursement electronically, please visit:

www.HyundaiUSA.com/Campaign162

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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