



May 8, 2017

IMPORTANT SAFETY RECALL NOTICE: 17V223

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Why is a recall being conducted?

KME has decided that a defect which relates to motor vehicle safety exists in certain model years of the following emergency vehicles manufactured March 4, 2014, to March 8, 2017, equipped with Reyco Granning independent front suspension (hereafter *Reyco IFS*):

KME Predator SS Aerial, KME Predator TDA, KME Predator Aerial, KME Predator SS Pumper and KME Predator Pumper

The suspension manufacturer has informed KME that they learned that the subject Reyco IFS modules may contain loose ball joints. If loose ball joints are not detected, they may eventually separate from their mating part, which could result in a partial loss of steering control.

Ball joint failure can result in a reduction of vehicle stability, which increases the risk of a crash.

What are we doing about the problem?

KME suggests that vehicles subject to this recall be inspected and repaired by a KME certified dealer or technician.

If you believe you have a valid warranty claim that extends beyond the possible loose ball joint repair, please contact KME Customer Service at 1-570-669-5577.

What should you do?

If you receive this notification, please contact your KME Dealer or KME at 1-570-669-5577 to schedule an appointment to have the Reyco IFS ball joints inspected and/or repaired. This Recall is expected to start on or before May 08, 2017
INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO KME IN ORDER TO BE REIMBURSED. Please have 1) your Truck VIN, 2) pictures of the Reyco IFS ball joint. After your repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to:

KME, One Industrial Drive, Nesquehoning, PA, 18240

If you prefer to contact KME directly, feel free to contact our Customer Service at 1-570-669-5577. Please have 1) your Truck VIN, 2) pictures of your Reyco IFS ball joint.

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If you feel that you have not received the safety defect remedy without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 17V223

Date: _____
KME GSO(s) or VIN(s) _____



- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: _____ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

Owner's (or Former Owner's) Signature

Please return this form by facsimile transmission to (570) 669-5129 or by E-mail to cmorrison@kmeffire.com or by phone @570-669-5577.