



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL NOTICE
This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Model: FZ09

April 13, 2017

Dear Yamaha Owner:

Campaign 990114

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that defects that relates to motor vehicle safety exists in certain 2015~2017 FJ09, 2014~2017 FZ09, and 2016~2017 XSR900 motorcycles. Our records indicate that you own the affected motorcycle shown above.

The reason for this recall:

In affected motorcycles, the lower handlebar holder may have been painted improperly during manufacturing. Additionally, the stud bolt threads of the lower handlebar holder may not have had adequate thread-locking agent applied. As a result, if a strong external impact is applied to the handlebar, the paint on the bottom of the lower handlebar holder may be damaged. Over time, the paint can wear off, creating clearance that allows the stud bolt to loosen due to engine vibration. If the stud loosens or falls off, the handlebar holder may come loose from the handle crown, causing loss of control that could result in a crash with injury or death.

What Yamaha and your dealer will do:

To correct these defects, your authorized Yamaha dealer will replace the lower handlebar holders with new ones that were properly manufactured. The procedure takes less than 30 minutes to do, but be aware that your Yamaha dealer may need to keep your motorcycle longer. **There will be no charge to you for this procedure.**

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle to complete this service. Remember to take this letter with you when you take in your motorcycle.

You should not ride your affected motorcycle shown above until this modification is performed.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. To find a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630
Or call: 1-800-962-7926

If you no longer own this Yamaha:

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to campaign 17V221.

If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.