



**R17YZ**

**IMPORTANT SAFETY RECALL NOTICE**

**NHTSA Recall Number: 17V-202 School Bus**

**April 12, 2017**

**Dear Blue Bird Owner:**

**Subject: Recall R17YZ, HSM/C E White 3-Point Belt D-Ring Mounting Nut**

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2016 Vision and All American School Buses manufactured from March 14, 2015, through May 22, 2015. On the subject buses, C E White Company, a Subsidiary of Hickory Springs Manufacturing Company "HSM", has determined that a defect which relates to motor vehicle safety exists in certain 3-Point Seat Belt "School Bus Seat" models.

Blue Bird has determined that some school bus seats equipped with 3-Point Lap/Shoulder Belts may contain loose or missing (due to a loose mounting nut), D-Ring mounting nuts. In the event of a vehicle crash, there may be increased risk of injury or death, due to the possible detachment of the shoulder belt D-Ring from the seat back frame. If this occurs, there is increased risk that the seat occupant may accelerate forward, impacting the seat or barrier in the adjacent forward position.

To correct this condition, HSM is prepared to expedite a field service technician to each customer's location, to conduct vehicle inspection and effect all necessary repairs. HSM has developed a repair kit consisting of 7/16"-20 Lock Nut with Nylon Insert, to be installed, as needed to replace missing lock nuts, in accordance with the enclosed Standard Work Instruction "SWI" - Shoulder Nut Inspection, dated March 6, 2017. The expected out of service time necessary to affect repairs is .10 hours, per seat. HSM will facilitate repairs relating to this recall, including both parts and labor, at no cost to the vehicle owner. Repair kits for this recall are currently available and will be provided during the inspection/repair process.

Your Blue Bird bus(es) affected by this recall are identified by both Blue Bird Body Number(s) and Vehicle Identification Number(s) (VIN) on the enclosed yellow coversheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird and HSM/C E White have begun scheduling appointments with owners in an effort to remedy this recall campaign.

C E White (HSM) will notify Blue Bird Campaigns Administration of the completion of the recall.

**BLUE BIRD BODY COMPANY**  
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



**BLUE BIRD**

**Blue Bird Body Company**

Page 2

**R17YZ**

The C E White (HSM) contact for this recall campaign is as follows:

Chris Murphy

Director of Quality

HSM Transportation and Specialty Manufacturing

4925 State Line Road

Fort Smith, AR 72916

Phone: 479-648-8348

Fax: 479-648-8374

Mobile: 479-670-5153

[clmurphy@hsm solutions.com](mailto:clmurphy@hsm solutions.com)

If C E White/HSM Solutions does not contact you, you may contact Blue Bird Body Company Recall Administration at 478-822-2242.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, submit a copy of the work order/invoice to Chris Murphy at the address above. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:  
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or [lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com).

Sincerely,

*Lisa Hancock*

Lisa Hancock  
Corporate Recall Administrator  
Blue Bird Body Company