

APRIL 2017

IMPORTANT SAFETY RECALL 17V-199 / 16E-092

Dear McNeilus Vehicle Owner:

Ref: McNeilus Refuse trucks with Agility CNG system using Motion Industry hoses

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain McNeilus Refuse Trucks that were built with Agility CNG systems using Motion Industry hoses. The models include these Refuse trucks: HD Rear Loader (11), Rear Loader Tailgate Tag (12), Manual Automated Side Loader (42), Manual Side Loader (44), ZR Side Loader (48), Autoreach Side Loader (49), and Pacific Low Profile Front Loader (88). These vehicles were built between August 23, 2013 and October 23, 2015.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Contact Agility Fuel Systems at (949) 267-7745 or send an email to support@agilityfs.com for any questions.
- You may also call McNeilus toll free at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified that some Refuse trucks equipped with an Agility CNG system using Motion Industry CNG hoses may exhibit corrosion. The stainless steel braid reinforcement on Motion Industries T1700-06 flexible fuel hoses may be susceptible to premature corrosion due to a combination of the accumulation of road salt and the environment. If the corrosion progresses and remains undetected, the hose may leak in sufficient volumes as to create a risk of fire if an ignition source is present. In addition, a high pressure fuel leak may create a risk of damage to surrounding components and/or personal injury to adjacent personnel.



What are we doing about the problem?

Agility and its authorized representatives will inspect your vehicle to determine whether it is equipped with one of the defective hose assemblies. If so, Agility will replace the defective hose assembly free of charge (parts and labor). Replacement parts are currently available.

What should you do?

- If you detect a CNG fuel leak on your vehicle, the truck should not be operated until the fuel leak is corrected.
- Please call Agility Fuel Solutions at your earliest opportunity at (949) 267-7745 to schedule a service appointment. Please mention Recall No. 16E-092, the VIN of the vehicle as shown above in this letter and fitting types, hose size and length if possible.
- The repair should take less than 1 hour. However, because of scheduling needs, the vehicle may need to be available for a longer period. Agility will do its best to minimize the time that the vehicle needs to be available.
- If you have any questions or require further assistance, contact Agility Fuel Systems at 1-949-267-7745 or McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had the CNG fuel hose assembly replaced due to a similar failure prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact Agility Fuel Systems at the number listed above.

If Agility / McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES

McNEILUS TRUCK & MANUFACTURING, INC.

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