



**SPECIALTY VEHICLES**

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400  
**SPARTANMOTORS.COM**

March 24, 2017

## **IMPORTANT SAFETY RECALL – 17V-160**

**This notice applies to the vehicle identification number below.**

**4VZBU1D93BC074685**

Howell, Eric  
8142 FM 16  
Van TX 75790

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2011-2018 K2, K3, K4, and MM model motor home chassis manufactured between April 19, 2011 and March 6, 2017 and equipped with an independent front suspension supplied by Reyco Granning.

***Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.***

### **What is the defect?**

Reyco Granning has indicated ball joints may be loose on Independent Front Suspension (IFS) modules. If loose ball joints are not detected they may eventually separate from their mating part. The result could be partial loss of steering control which could increase the risk of a crash.

Prior to complete separation a mechanic can visually notice a gap between the ball joint seating flange the mating component. Furthermore, the vehicle operator may notice a slight steering system misalignment or wandering which can manifest in steering pull to one side or another.

### **Corrective Action:**

The ball joints will need to be removed, cleaned, applying thread locker, reinstalled and torqued appropriately.

### **Labor Time:**

Removal and reinstallation of the ball joints may take up to 3 hours. However, due to some service scheduling times, your service center may need your vehicle for a longer period.

**What You Should Do:**

**Call Spartan at 1-800-543-4277 option 0 to locate a qualified service center near you.** Steps will be taken to ensure the recall is performed at the nearest service center.

**Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1-800-543-4277.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Motors USA, Inc.