



April 27, 2017

IMPORTANT SAFETY RECALL NOTICE

OWNER ADDRESS

Attention: Mr. _____

Re: Defect Notice by Manac Inc. ("Manac")
Dry Van – Defect on External Rub Rail Fixation

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Manac has determined that a defect which relates to motor vehicle safety exists in certain dry van semi-trailers with external rub rails installed with aluminium rivets (the "Affected Units"), all of which were manufactured by Manac at its facility in St-Georges, Quebec (CA) from October 1, 2015 to March 31, 2016.

! I M P O R T A N T !

- Your dry vans with external rub rails affixed with aluminium rivets are being recalled (*see attached appendix for your VIN numbers*)
- You should contact our customer service at **(800) 361-7900** as soon as possible to coordinate the shipment of the replacement kit to proceed with the appropriate repairs on your units (*see attached appendix for your VIN numbers*)

Description of defect and risk to motor vehicle safety:

The defect consists in the possible occurrence of one or more aluminium rivets, which maintain the external rub rails of the Affected Units in place, shearing and/or coming off the rub rail to which they are affixed.

Depending on how many rivets have sheared or are found missing, a portion or possibly the entire rub rail to which such rivets are attached may detach from the Affected Units, therefore increasing the risk of a crash, property damage, personal injury and/or death. Upon visual inspection of the Affected Units, one or more aluminium rivets, which maintain the external rub rails of the Affected Units in place, may be sheared, damaged or missing.

Precautions you should take:

Owner/operators should immediately proceed with a visual inspection of the external rub rails on each side of their Affected Units to look for missing, sheared, or damaged aluminium rivets.

Remedial actions/measures:

All aluminium rivets affixing the Affected Units' external rub rails must be replaced with stainless steel replacement rivets supplied by Manac. Until all such rivets have been replaced on the Affected Units, the owners/operators of the Affected Units must present the Affected Units to a Manac service centre or Manac approved repair centre for



inspection or proceed with a weekly visual inspection to look for sheared, damaged or missing rivets and proceed with replacements if necessary.

If it is not possible for the owner/operator to install the replacement rivets supplied by Manac at the time of the discovery, the owner/operator is instructed to immediately contact our customer support hotline to take appropriate action. Manac is conducting a voluntary safety recall at no charge to the owners. Manac will provide owners of Affected Units with a list of approved repair shops if necessary, replacement kits, repair procedure and information on billing. The replacement kits will include rivets, drill bit(s), as well as a replacement procedure, and are expected to become available in the coming weeks. The replacement procedure is attached hereto as Appedix B. A fixed financial compensation will be allocated for the replacement of rivets on the Affected Units.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have defective aluminium rivets on the external rub rails of your trailers replaced, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, call Manac customer service at **(800) 361-7900**.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Please do not hesitate to contact us if you have any questions regarding the foregoing.

Sincerely,

Manac Inc.



APPENDIX A – LIST OF VIN NUMBERS FOR MANAC VANS AFFECTED BY RECALL

The VIN numbers of your affected trailers involved in the recall are the following:



APPENDIX B – RECALL REPAIR PROCEDURE

(On following page)