

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 17V-155
Safety Advisory:
April 1, 2017

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect which relates to motor vehicle safety exists in certain 2017 Basecamp Travel Trailers. As a result, Airstream is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

The affected travel trailers covered in this recall have tires that can come in contact with the inner wheel well liner and fender. At maximum loading, the axle travel can permit the tire to contact the inner wheel well liner and fender. This contact could result in sudden tire failure which may result in loss of control, increasing the likelihood of a crash.

***What we
will do***

The remedy is to replace the axle on your trailer, replace your current tires with low profile tires and replace your spare tire with a low profile spare. This will be done at no cost to you the owner. The remedy should take approximately two hours to perform.

***What we need
you to do***

Please call Airstream Customer Service at 877-596-6505. Customer Service will assist you in finding the closest Airstream Dealer that can make this repair. You will have to schedule an appointment with your Dealer so they can have the replacement axle and tires in stock. If you have questions concerning this recall or if you need any assistance, please contact the **Airstream Warranty/Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at *937-596-6111 ext. 7401 or 7411.*

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Warranty/Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream

Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

