

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA: 17V150

**Subject: Safety Recall 6908 – Autoliv Rear Seat Safety Belt Pretensioners
Certain 2017 Model Year Audi A5 Cabriolet and Audi S5 Cabriolet**

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2017 model year Audi A5 Cabriolet and Audi S5 Cabriolet vehicles. Our records show that you are the owner of a vehicle affected by this action.

Audi of America, Inc.
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www.audiusa.com

What is the issue? Affected vehicles have safety belt pretensioners manufactured by Autoliv. Due to a manufacturing defect, the micro-gas generator within the pretensioner could detach during a crash with high load/safety belt pretensioner deployment. If this happens, the micro-gas generator could enter the passenger compartment, possibly striking and injuring vehicle occupants.

What will we do? To correct this defect, your authorized Audi dealer will replace the affected safety belt retractors/pretensioners. This work will take about three hours to complete and will be performed for you free of charge.

What should you do? Please call your authorized Audi dealer without delay to schedule this recall repair. Your dealer must special order the parts needed to complete this recall repair on your vehicle. Your dealer will ensure that the correct parts are available at the dealership when you arrive for your scheduled appointment.

Lease vehicles and address changes If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Can we assist you further? If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

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Checking your vehicle for open Recalls and Service Campaigns To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection