

IMPORTANT SAFETY RECALL

May 11, 2017

This notice applies to your vehicle:

NHTSA Recall Number:

Subject: Porsche Safety Recall AH04 – Re-bonding Windscreen

2017 911 Carrera Cabriolet

2017 911 Carrera 4 Cabriolet

2017 Carrera 4S Cabriolet

2017 911 Carrera S Cabriolet

2017 911 Targa

2017 911 Targa 4S

2017 911 Turbo S Cabriolet

2017 718 Boxster

2017 718 Boxster S

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has determined that a defect which relates to motor vehicle safety exists in certain model year 2017 911 and 718 vehicles. Our records show that you are the owner of a vehicle affected by this action. During the manufacturing process, the windshield may not have been properly bonded to the vehicle, which may result in it detaching in a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 212, "Windshield Mounting."

What is the issue?

An incorrect composition of the windshield adhesive could lead to a loss of the adhesion properties of the adhesive layer between the windshield and the vehicle's windshield frame.

In the event of a crash, an improperly bonded windshield may separate from the vehicle.

What will we do?

Porsche is conducting a safety recall on these vehicles and the windshields will be re-bonded to the windshield frame. Of course, these repairs will be completed at no charge to you.

What should you do?

Please contact your authorized Porsche dealership to schedule a repair appointment and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period. Replacing the affected components are expected to take 4 hours to complete.

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**Lease vehicles and
address change**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

**Can we assist you
further?**

If your authorized Porsche dealer fails or is unable to complete this work free of charge within a reasonable length of time, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Tim Quinn
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.