



**IMPORTANT SAFETY RECALL NOTICE**

10 March 2017

VIA EXPRESS MAIL



Subject: **Motor Vehicle Safety Recall 17V-130**  
**MAN V8-65L Front Axle Beam Inspections.**

Dear Mr. [REDACTED]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. ("New Flyer") has decided, that a defect which relates to motor vehicle safety, may exist on certain New Flyer transit vehicles equipped with V8-65L front axles supplied by MAN Engines & Components Inc. ("MAN"). Further investigation has revealed that the following vehicles, operated by [REDACTED] Transit may be affected:

**Make: New Flyer**  
**Model: SR1142 2006 C40LFR**  
**VIN:**

- |         |         |         |
|---------|---------|---------|
| 5FYC5FF | 5FYC5FP | 5FYC5F  |
| 5FYC5FF | 5FYC5FP | 5FYC5F  |
| 5FYC5FF | 5FYC5FP | 5FYC5F  |
| 5FYC5FF | 5FYC5FP | 5FYC5F  |
| 5FYC5FF | 5FYC5F  | 5FYC5FP |
| 5FYC5FF | 5FYC5F  | 5FYC5FP |
| 5FYC5FF | 5FYC5F  | 5FYC5FP |
| 5FYC5FF | 5FYC5FP | 5FYC5FP |
| 5FYC5FF | 5FYC5FP | 5FYC5FP |

Headquarters/  
Winnipeg Facility  
711 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 3T4 Canada  
Ph: (204) 224-1251

Aftermarket Facility  
630 Kernaghan Ave.  
Door 76  
Winnipeg, Manitoba  
R2C 5G1 Canada  
Ph: (204) 982-8400

New Product  
Development  
630 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 5G1 Canada  
Ph: (204) 982-8400

Crookston  
Facility  
214 5th Ave. SW  
Crookston, Minnesota  
56716 USA  
Ph: (218) 281-5752

St. Cloud  
Facility  
6200 Glenn Carlson Dr.  
St. Cloud, Minnesota  
56301 USA  
Ph: (320) 203-0576

Anniston  
Facility  
106 National Drive  
Anniston, AL  
36207 USA  
Ph: (256) 831-4296



New Flyer has become aware of an MAN V8-65L axle beam failure which occurred abroad on a ten year old vehicle, due to cracks which had formed in the front axle beam. Additional cracks were found on several vehicles of a similar vintage. All of the axle beams found displaying cracks were manufactured from steel sold to MAN from a specific sub-supplier. MAN is recommending that all vehicles with axle beams manufactured between 2005 and 2007 with steel from this sub-supplier be inspected for cracks.

The accompanying Instruction to Service (ITS) will detail how to inspect the front axle, and record any defects found. Cracks may form in the low stress portion of the beam on either the upper or lower surfaces, running parallel to the beams post-forging trim line. If left unattended for an extended period, these cracks can extend the length of the axle, creating the potential for a beam failure.

**A failure of the front axle beam could result in loss of vehicle control.**

Please complete the inspection which is itemized in the ITS, and return the information to New Flyer as soon as possible. This information is required to finalize the root cause determination of the failure, and formalize any additional actions which may be required.

If you need assistance in conducting the inspections or require clarification regarding inspection results, please contact your Regional Product Support Manager, Frank Rytych. Depending upon the severity of any cracks found (please refer to the attached ITS for inspection criteria), New Flyer and MAN may recommend that the vehicle remains parked until such time as the axle beam can be replaced.

New Flyer agrees to provide \$40 per/bus reimbursement for the labor required to accomplish this visual inspection in the form of a Parts Credit, once all the inspections are completed on the vehicles identified above, and the inspection forms have been returned to your Regional Product Support Manager.

If you are a lessor of vehicles which are identified above, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer and MAN are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,  
National Highway Traffic Safety Administration,  
1200 New Jersey Ave. SE,  
Washington, DC, 20590,  
Or call 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to  
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,

**NEW FLYER OF AMERICA INC.**



By: Kerry Legg  
Vehicle Safety & Regulatory Compliance Manager  
(204) 224-6706

cc: Chris Stoddart – Senior Vice President, Engineering Services  
Frank Rytch – Regional Product Support Manager

Attachment: ITS6518