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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 17V-109

February 23, 2017

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AH125, AH150, and HL125 Units. These units have the possibility of the failure of rotation bearing fasteners. The failure of fasteners can possibly cause uncontrolled movement resulting in death or serious injury.

Refer to MAB 651 for the items covered under the warranty policy.

In order to determine if your unit is affected by MAB 651, compare the serial number of your unit with the list of affected units attached to the MAB. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 12 to 16 hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

MANDATORY ACTION BULLETIN

Date: February 23, 2017

Units Affected: AH125, AH150 and HL125 built from March 2015 through June 2015
(See attached list)

Rotation Bearing Fastener Inspection

This Mandatory Action Bulletin requires immediate action.

This Mandatory Action Bulletin requires inspection of the rotation bearing fasteners on both the inner and outer races on the affected units.

Issue:

Recently, an Altec unit was under going its Annual Torque Inspection and during that procedure 3 rotation bearing fasteners broke. The rotation bearing fasteners on that unit were manufactured at a similar time period to another fastener lot that has been susceptible to failure due to environmental hydrogen embrittlement (EHE). With an abundance of caution, the units covered in this action include all fastener lots that were manufactured during this time period. There have been no other reports or experience of failures from the fastener lots associated with these 10 units. Failure of multiple fasteners on a single bearing race can cause uncontrolled movement of the turntable and boom. **Death or serious injury can result from uncontrolled movement.**

Customer Action:

- Inspect the rotation bearing fasteners as soon as this MAB is received and before the unit is operated again. Use the Annual Torque Inspection Procedure in the Maintenance Manual.
- If any of the fasteners break during the torque inspection:
 - Remove the unit from service.
 - Replace all of the fasteners on both the top and bottom races before the unit is returned to service. Rotation fasteners replacement kits are listed below and can be ordered by calling 1-877-GO ALTEC (1-877-462-5832).

HL125 and AH150 Inner Race Cap Screw Kit	990067992
AH125 Inner Race Cap Screw Kit	990068161
AH125, AH150 and HL125 Outer Race Cap Screw Kit	990068015

MAB 651

- If no broken fasteners are found in the inspection
 - Replace all the fasteners in both the inner and outer races within the next 30 days.
 - Perform a daily visual inspection of the rotation bearing fasteners until the fasteners are replaced if none were broken.
- Complete the inspection form at the end of this MAB and return it to Altec.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will allow up to \$1440 for an inspection and the labor to perform this repair on AH125, AH150 and HL125 units. If the unit is an AH125 mounted on a track carrier, Altec will allow up to \$2070 for an inspection and the labor to perform this repair. A warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor.

Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

MAB 651 Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

or scan and email to product.safety@altec.com

Model	Serial Number	Date Inspected	Broken Cap Screws	
			Yes	No

Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: _____ Phone _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Street Address: _____

State: _____ ZIP Code: _____

Signature: _____