



R17YY

IMPORTANT SAFETY RECALL NOTICE

**NHTSA Recall Number: 17V-100 School Bus
NHTSTA Recall Number: 17V-101 Non-School Bus**

March 20, 2017

Dear Blue Bird Owner:

Subject: RECALL R17YY, Vision Chassis Mounted Battery Box Supports

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company is recalling certain model year 2015-2018 Vision School Buses manufactured from February 19, 2014, through March 3, 2017, and certain model year 2015-2018 Vision Non-School Buses manufactured from April 26, 2014, through February 24, 2017. The chassis mounted battery box support bracket(s) on certain Vision buses may develop cracks or fracture and could allow the battery box to separate from the chassis and fall. The design of the existing battery box support brackets may not be adequate in certain applications. If both the battery box support brackets were to completely fail and detach from the bus, it could become a road hazard increasing the risk of a crash.

Buses should be corrected immediately according to the enclosed instructions for Recall R17YY. Dealers should inspect for loose or missing fasteners and cracks at the bolt holes and the bend radius. Repair according to the matrix in the instructions. Repairs include removing braces on all units, adding reinforcements or replacing front and rear brackets on some units with new higher strength steel, based on the matrix in the instructions. **Parts are expected to be available the end of April, initially in limited quantities, at no cost to you.**

Your Blue Bird bus(es) affected by this recall are identified by both the Blue Bird Body Number(s) and Vehicle Identification Number(s) (VIN) on the enclosed yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird recommends that you contact your local or nearest Blue Bird Dealer to arrange for this recall to be performed. The Dealer can perform the repairs, or arrange for repairs to be performed by a service repair facility authorized by the Dealer. However, you may elect to perform this recall yourself or pay another independent repair facility to perform this recall. A qualified technician should perform this recall.

BLUE BIRD BODY COMPANY
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



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If you elect to perform this recall yourself or pay another independent repair facility to perform this recall, complete and submit the Pink Owner's Recall Reply Sheet provided. The Reply Sheet includes a section for the owner to request reimbursement of the owner's labor or to request reimbursement for a labor invoice paid by the owner to an independent repair facility.

Repair Options and allowable labor times for this campaign:

Repair A (Inspection and Removal of Braces):

- Inspect brace, front battery box mounting bracket, and rear battery box mounting bracket for cracks at bolt holes and in the bend radius. Remove and discard braces, per attached instructions:
 - 0.25 hour (15 minutes)

Repair B (Reinforcement Kit):

- Time to install reinforcements, Kit 1, per attached instructions:
 - 1 hour (60 minutes)

Repair C (Reinforcement Kit and Front Bracket):

- Time to install reinforcements and front battery box frame mounting bracket, Kit 2, per attached instructions:
 - 1.25 hours (75 minutes) for replacing front bracket

Repair D (Replace Front and Rear Brackets):

- Time to install front and rear battery box frame mounting brackets, Kit 3, per attached instructions:
 - 2 hours (120 minutes)

When preparing the Pink Reply Sheet for each bus, select the appropriate labor allowance and enter the hourly labor rate:

- Repair A: 0.25 hour (15 minutes) labor allowance
- Repair A and B: 1.25 hour (75 minutes) labor allowance
- Repair A and C: 1.50 hour (90 minutes) labor allowance
- Repair A and D: 2.25 hour (135 minutes) labor allowance

Of course, if your Blue Bird Dealer performs the recall or arranged for repairs to be performed by a service facility authorized by the Dealer, the Blue Bird Dealer will notify Blue Bird about the completion of the recall.

Parts to complete Recall R17YY must be obtained from Blue Bird Recall Administration via e-mail at campaignparts@blue-bird.com or return the yellow cover sheet to Blue Bird in the pink, self-addressed, postage prepaid envelope to receive parts at no charge. Be sure to provide a valid shipping address as UPS does not deliver to post office boxes. You should retain a copy of the reply sheet for your records. Parts will not be available until the end of April, initially in limited quantities.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage prepaid envelope included with the pink reply coversheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.



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Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or lisa.hancock@blue-bird.com.

Sincerely,

Lisa Hancock

Lisa Hancock
Corporate Recall Administrator
Blue Bird Body Company