



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (s) with VIN **see attached VIN list**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

A & F Tours Inc
2619 Altamira Dr
West Covina, CA 91792-1904

February 21, 2017

Subject: **NHTSA Recall Campaign 17V-064 / Van Hool P826**
Defect: **Pailton Bevel Gear Box**
Units: **Van Hool buses modelyear 2010-2017**

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in the above-mentioned coaches. By very low temperatures the bevel gear box could cause tough steering, especially at cold starts. The corrosion of the bearings could cause a remaining and increasing steering toughness. Continuous usage of the affected bevel gear box could eventually lead to a sudden loss of operational steering, which may cause a crash.

It is necessary to identify the Pailton bevel gear box; if it is of the first generation it has to be replaced by a ZF bevel gear box : see service bulletin SB1366.

Please contact ABC Bus Inc. our designated agent in the United States to schedule to have the recall performed and to ensure that parts are available.

ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The replacement will take approximately 2 hours and will be performed at no charge to you. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free).

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.



VIN LIST

SB1366
Safety Recall

Serial Number
YE2CC19B992046870

Model VIN
C2045 46870

Customer Name
A & F Tours Inc