



February 8, 2017

IMPORTANT SAFETY RECALL
NHTSA Recall# 17V048

Dear Walker Transport Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Walker Transport (Walker) has decided that a defect which relates to motor vehicle safety exists in certain tank trailers manufactured by Walker.

A complete listing of the tank trailers impacted by this recall is included with this letter.

Description of Defect:

Due to the geometry of the connection of the tank trailers' underride guards to the trailers' frames, excessive vibration from the trailers' tires can lead to fatigue cracks in the welds and joints attaching the frames to the underride guards. If left unattended, the cracks can grow and the underride guard could eventually detach from the frame.

Risk to Motor Vehicle Safety:

If the underride guard detaches from the frames, there is an increased risk of a crash.

Precautions You Should Take:

You should visually inspect all tank trailers in the VIN listing. If cracks are found on the welds or joints attaching the frames to the underride guards, please contact Walker immediately at the Customer Service dept. at [800-356-5734 X 27813, Monday – Friday, 8:30 am – 5:30 pm ET to schedule repairs.

Remedy:

Walker will re-weld any cracks found on the welds and joints connecting the underride guard or replace bumper supports. In addition, Walker will relocate the point at which the bumper assembly is attached to the frame and install additional structural supports. This repair process is estimated to take approximately 5 to 6 hours.

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information and to schedule a repair, please contact the Customer Service Dept. at 800-356-5734 X 27813, Monday-Friday, 8:30 am – 5:30 pm, ET.

Further Assistance:

If your affected underride guards have not been repaired within a reasonable amount of time after this defect notification, or if you have additional questions regarding this recall, please contact the Customer Service Dept. at 800-356-5734 X 27813, Monday– Friday 8:30 am –5:30 pm, ET.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

Complaints:

You may also submit complaints to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if it is believed that the defect has not been remedied without charge or within a reasonable time.

We apologize for the inconvenience caused by this safety recall.

Thank you,

Jim Fellegy
Customer Service Manager
Walker Transport
625 State Street
New Lisbon, WI 53950