

## IMPORTANT SAFETY RECALL INFORMATION

June, 2017

<<First>> <<Last>> <<ADD1>> <<ADD2>> <<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. have decided that a defect that relates to motor vehicle safety exists in model year 2014, 2015, 2016 and 2017 Maserati Quattroporte, Ghibli and Levante vehicles.

Maserati S.p.A. has determined that the above described vehicles were potentially manufactured with an incorrect seat wiring harness layout with the possibility of the seat wiring harness rubbing against metal points on the seat/seat frame assembly. Through normal seat adjustment operation, and over time, this can lead to an inoperative seat adjustment system, and in rare cases, a potential risk of fire due to an electrical short to ground between the seat wiring harness and the seat adjustment motor assembly.

The proposed remedy is a check, and if necessary re-route the harness, or replacement of the seat wiring harness on the affected vehicles. The remedy will be performed free of charge to the vehicle owner. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. The remedy may take a few hours to complete. Please prepare to leave your vehicle with the dealership to allow the dealer to complete your repairs. By the time you receive this recall notification letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall.

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If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc. 250 Sylvan Avenue Englewood Cliffs, NJ 07632 (201) 510-2369 (Consumer Relations)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, <u>please complete the enclosed prepaid</u> <u>yellow card and return it to Maserati North America, Inc.</u>

We apologize for any inconvenience this may cause you.

Sincerely,

Giorgio Mauro Vice President Aftersales Maserati NA