



March 14, 2016

IMPORTANT SAFETY RECALL

This notice applies to your vehicles (See attached spreadsheet for VIN and Model #)

RE: IMPORTANT SAFETY RECALL
SAF Holland Inc. 5 inch tapered axle recall
SAF-Holland, Inc. Recall ID# 15E080
Vanguard Recall ID# 15E094
Pratt Industries, Inc. Recall ID# EQ16-003

Dear Krish,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

SAF-Holland and Pratt Industries Inc. (Pratt) has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 DC432LS9 & DC432LS9HL ISO Tank Chassis, equipped with certain SAF-Holland 5-Inch Tapered Axles. The wheel end may separate from the axle due to an out of specification material thickness on the spindle, increasing the risk of a crash.

The SAF-Holland recall is filed with NHTSA, Recall ID# 15E080. The implementation of the recall consists of an inspection step and, if needed, a replacement step.

Pratt will provide replacement instructions for SAF's defective axles on the trailers. Pratt/SAF-Holland/Vanguard has identified attached repair facilities to address this problem. These service facilities are best equipped to perform this repair. For additional details please feel free to contact Siva Masetty, Director of Quality/Special Projects, (269) 262-0933 Ext. 204.

It is SAF-Hollands intent to provide the replacement axles at no charge and to reimburse you up to a specified amount of labor for the installation of the replacement axles. If needed, SAF-Holland/Pratt has indicated replacement axles are readily available to be shipped to your location of choice to facilitate the replacement. Please contact Becky Faoro, SAF-Holland Warranty Supervisor, service@safholland.com for implementing the replacement of defective axles. For additional information or assistance please contact James G. Huyge, Director Reliability & Risk Management (231) 777-4302, or contact John Johnson, Director Customer Service, (231) 777-4369.



If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may

submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

I would like to extend my sincere apologies for any inconvenience this vendor driven incident will create for Penn or its customers. This recall is very disappointing for Pratt. Penn has, and will always be, a valued customer to Pratt. Your loyalty and continued support as a customer is highly respected and truly appreciated. I will personally offer any assistance for everything I can do. Please feel free to reach out to me directly with any questions at (269) 262-0933 Ext. 204.

Best Regards,

A handwritten signature in blue ink, appearing to read "Siva", is written over a horizontal blue line.

Siva P Masetty
Director of Quality/Special Projects

encl: Axle Replacement Instructions
cc: Krishnamurti Vasili – Penn Intermodal, CEO
James Huyge – SAF-Holland, Director Customer Service