

## OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 17V-040

Dear Nissan Altima owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety, exists in certain Model Year 2015-2017 Nissan Altima vehicles. Our records indicate you own or lease a Nissan vehicle subject to this recall as identified by the Vehicle Identification Number (VIN) on the inside of this notice.

### Reason for Recall

On some affected vehicles, the latch lock cable for the rear passenger doors may have been routed improperly during trim panel installation. This installation issue may cause the rear passenger doors to unlatch and open when the rear power windows are lowered. If this occurs while the vehicle is in motion, it may increase the risk of injury to the rear passengers.

### What Nissan Will Do

Your Nissan dealer will modify the door sealing screen to remedy the installation issue. If there is evidence of damage to the door latch lock assembly, the assembly and sealing screen will be replaced. This repair should take less than an hour to complete and will be free of charge. However, if the entire latch lock cable assembly needs to be replaced, the repair can take up to an hour. Your dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do Qué Debes Hacer

Contact any Nissan dealer at your earliest convenience to have your vehicle remedied. Please bring this notice with you to your service appointment. **In the interim, we recommend activating the child safety rear door lock (Pages 3-6 and 3-7 in the Owner's Manual) until your vehicle has been remedied.**

Para reparar tu vehículo, comunícate con cualquier concesionario Nissan a la mayor brevedad. Se requiere que traigas esta notificación el día de tu cita. Mientras tanto, te recomendamos activar el seguro para niños de la puerta trasera (páginas 3-6 y 3-7 en el Manual del Propietario) hasta que tu vehículo haya sido reparado.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-NISSAN1 (1-800-647-7261).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.