

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 4FKPG34

March 14th, 2017

Re: NHTSA Campaign Number 17V-036

Dear 4-Star Trailer Owner,

This Notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

4-Star Trailers, Inc. (4-Star) has decided that a defect which relates to motor vehicle safety exists in certain trailers equipped with axles with hydraulic disc brakes and Gross Axle Weight Ratings of 8,000, 9,000 and 10,000 lbs. Trailers manufactured between January 1, 2012 and October 1, 2016 are affected. Specifically, the hydraulic line attached to the disc brake caliper may fail causing loss of hydraulic fluid and failure of the trailer's brakes. If there is a loss of brake fluid and brake power, it can increase the risk of a crash.

Your trailer, identified in this Owner Notification Letter, is affected. For this reason we request that you arrange for service to correct the condition without delay. The service and the parts required to repair the defect as described in this letter shall be provided at no cost to you.

WHAT YOU SHOULD DO

To correct this condition, your dealer or repair shop will need to replace the brake lines attached to each brake caliper with new brake lines.

1. **Request Parts:** Please contact 4-Star Warranty and Service Department (Billy Boyd) with your VIN number and shipping address to request a repair kit containing the parts needed:
 - Phone: 1-800-848-3095
 - Email: parts@4startrailers.com
 - FAX: (405) 324-7625

The repairs will take about an hour to complete. Additional time may be required depending upon how many appointments are scheduled and processed.

2. **Schedule Service:** To obtain this free service
 - Contact your 4-Star Dealer as soon as possible to schedule an appointment, or
 - Take the repair kit to a repair shop of your choice.

Your dealer will make the repairs free of charge.

Other service providers will require payment to them and you will be reimbursed by 4-Star.

In either case, bring this Owner Notification Letter with you to your appointment and present it to your service provider. This letter identifies the vehicle and the required service.

To be reimbursed:

1. The service provider must record the trailer VIN on the service invoice
2. Send copy of paid invoice to 4-Star Trailers by one of the following methods:
 - Email: parts@4startrailers.com
 - FAX: (405) 324-7625
 - Mail:
4-Star Trailers, Inc.
Attn: Billy Boyd
PO Box 75395
Oklahoma City, OK 73147
3. For questions, call Billy Boyd at 1-800-848-3095

If you no longer own this trailer: please contact 4-Star Trailers to provide the new owner information. 4-Star will then contact the new owner.

If you are the lessor of this trailer: please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

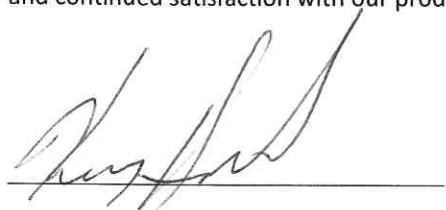
If you take your trailer to your dealer on the agreed upon service date and they do not remedy this condition on that date or within 3 days, please contact 4-Star Warranty and Service Dept. at 1-800-848-3095. A 4-Star Representative will arrange prompt attention to your trailer's service.

If, after contacting your dealer and 4-Star, you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to contact National Highway Traffic Safety Administration (NHTSA).

By mail, phone or internet:

1. Mail: National Highway Traffic Safety Administration, Attn: Administrator
400 Seventh Street, SW
Washington DC 20590
2. Phone: Vehicle Safety Hotline:
Phone: 888-327-4236
TTY: 800-424-9153
3. Internet: <http://www.safercar.gov>

We are very sorry to have caused you this inconvenience; we have taken this action in the interest of your safety and continued satisfaction with our products.



Kenny Hobbs, Vice President
4-Star Trailers, Inc.