



Triumph Motorcycles America Ltd.  
100 Hartsfield Centre Parkway  
Suite 200  
Atlanta, Georgia 30354

XX February 2017

**! IMPORTANT SAFETY RECALL !**

**ADDITION OF SPACER, RH HANDLEBAR END WEIGHT**

**Safety Recall:** SB546  
**NHTSA Recall:** 17V035

**This notice applies to your motorcycle:**  
**Model:XXXXXXXX** Bonneville T120 & Bonneville T120 Black  
**VIN:XXXXXXXX** SMTXXXXXXXX

Dear [NAME]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Triumph Motorcycles Ltd has decided that a defect which relates to motor vehicle safety exists in certain Bonneville T120 and T120 Black motorcycles. Your motorcycle, with the VIN shown above, may be affected. Triumph is conducting a safety recall to address the condition.

**The reason for this recall notice:** Your motorcycle is supplied with heated handlebar grips. When engaged, the grips will heat up. Triumph includes a small air-gap between the end of the throttle twist grip rubber and the handlebar end weight to accommodate a small amount of expansion of the rubber grip once heated. The expansion air-gap on your motorcycle may be too small. A grip, when heated, could therefore expand beyond its air-gap and make contact with the handle bar end weight. In the event of contact, the throttle will no longer return as intended to its positive stop via spring force only, but will require some manual intervention to close the throttle. This presents an increased risk of a loss of control and vehicle crash. A cold (non-heated) grip has adequate clearance and will not bind as described above.

**What Triumph Motorcycles Ltd & your dealer will do:** Triumph Motorcycles Ltd has authorized your dealer to fit a spacer between the end of the handlebar and the end weight that will provide an acceptable air-gap. This repair will be performed free of charge to you, including parts and labour. This repair should take less than 3 minutes. However, it may be necessary to make your motorcycle available for a longer period of time.

**What you must do to ensure your safety:** Please make an appointment with your authorized Triumph motorcycles dealer to have this important remedy performed on your motorcycle as soon as possible.

**Federal regulations require that any vehicle lessor receiving this recall notice forward a copy of this notice to the lessee within 10 days.**

**If you need help:** Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles America on 1-678-854-2010.

If an authorized Triumph dealer or Triumph Motorcycle America Ltd fails or is unable to perform this remedy without charge within a reasonable amount of time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own the motorcycle listed above, please contact Triumph at 1-678-854-2010 and provide any information you can furnish that will assist us in locating the new owner.

We apologise for any inconvenience this may cause you. However, we have taken this action in the best interest of your safety and your continued satisfaction with your Triumph motorcycle. We appreciate your attention and cooperation in this important matter.