



IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

This is an important Safety Recall.
When parts become available, the
remedy will be performed for **FREE**.

Nissan North America, Inc.
One Nissan Way
Franklin, TN 37067

Mailing Address:
PO Box 685001
Franklin, TN 37068

NHTSA Recall 17V-028
NHTSA Recall 17V-449

INTERIM OWNER NOTIFICATION
NOTIFICACIÓN PROVISIONAL AL PROPIETARIO

Dear Nissan Versa Hatchback Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2012 Model Year Nissan Versa Hatchback vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

This is important for your safety. The front driver and passenger air bag inflators in your vehicle can rupture in a crash which could result in metal shrapnel striking the driver or other occupants in the vehicle, which could cause serious injury or death.

What Nissan Will Do
Qué Hará Nissan

Nissan would like to remind you that **remedy parts are now available to repair the passenger side air bag** in your vehicle. Your Nissan dealer will replace the affected front passenger air bag inflator in your Versa Hatchback with a new one, for FREE. This service should take around two (2) hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Nissan is currently awaiting parts to remedy the front driver air bag in the affected vehicles. Nissan anticipates parts to be available for your Versa Hatchback by spring, 2018. Once parts are available, Nissan will send you a second letter asking you to bring your vehicle to a Nissan dealer for repair.

What You Should Do
Qué Debes Hacer

We urge you to contact your Nissan dealer to have your front passenger side air bag repaired. However, please wait to receive your invitation to repair letter before scheduling an appointment for your front driver air bag. If you require alternate transportation while waiting for an invitation to repair, complimentary loaner vehicles are available upon request. Please contact your Nissan dealer for details. If you have additional questions, please contact the Consumer Affairs Department toll free at 1-800-867-7669.

Le recomendamos que se comunique con su representante de Nissan si necesita que se repare el airbag delantero del lado del acompañante. Sin embargo, espere a recibir la invitación con la carta de reparación antes de programar una cita. Si necesita un transporte alternativo mientras espera la invitación para la reparación, contamos con vehículos a préstamo de cortesía a pedido. Por Favor comuníquese con tu concesionario Nissan a la mayor para detalles. Si tienes preguntas, comuníquese con la Oficina de Asuntos del Consumidor de Nissan (Nissan Consumer Affairs) al 1-800-867-7669.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are sorry for any inconvenience this may cause you.