



URGENT – IMPORTANT SAFETY RECALL

[CUSTOMER NAME]

[CUSTOMER ADDRESS]

[ADD VIN]

MONTH YEAR

NHTSA Recall No.: 17V-004

Manufacturer¹ Recall No.: 5.84.17.001.01

OWNER NOTIFICATION LETTER

Dear Mr. / Mrs. [CUSTOMER NAME],

In January 2017, Karma Automotive LLC (“Karma”) notified you that TK Holdings Inc. (“Takata”) had determined that a defect related to motor vehicle safety may arise in the passenger air bag inflator installed in certain Model Year (“MY”) 2012 Fisker vehicles due to propellant degradation occurring after prolonged exposure to high absolute humidity, high temperatures, and high temperature cycling. Activation of an air bag equipped with an inflator whose propellant has degraded may result in an inflator rupture. If an inflator rupture occurs, metal fragments could pass through the air bag cushion and into the vehicle interior at high speed, which could result in injury or death to a vehicle occupant.

As we advised you in our prior letter, although Karma does not have any legal duty to recall Fisker vehicles, in consultation with the National Highway Traffic Safety Administration (“NHTSA”), and as a goodwill gesture, Karma and its dealers have agreed to provide a free replacement for the passenger inflators covered by the Takata determination that are installed in MY 2012 Fisker vehicles.

We are pleased to inform you that we now have the necessary parts to provide the free replacement. Please contact an authorized Karma dealer or service center immediately to schedule an appointment to have this important free repair performed as soon as possible. You can locate your nearest Karma dealer or service center at

¹Karma Automotive LLC is not the manufacturer of the 2012 model year Fisker Karma vehicles.



www.karmaautomotive.com and click at the locator icon, or you may call Karma toll free at (855) 288-6109 from 8:00 AM to 5:00 PM Pacific Time, Monday through Friday.

It will take approximately **3.5 hours** to replace the inflator in your vehicle, but the vehicle may need to be at the repair facility for a longer period of time.

If you no longer own the Fisker vehicle identified above, please complete and return the enclosed prepaid Information Change Card as soon as possible. This will enable us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If Karma does not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1 888 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have any questions regarding this campaign, please contact Karma's Customer Service via email at clientservices@karmaautomotive.com or by calling Toll Free at (855) 288-6109 from 8 AM to 5 PM Pacific Time, Monday through Friday.

We regret any inconvenience this process may cause, but your safety is very important to us.

Sincerely,

Joost de Vries
VP Sales & Service

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