



December 20, 2017

IMPORTANT SAFETY RECALL NOTICE

SAFETY RECALL CAMPAIGN # 17E058

Dear UD Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

UD Trucks North America has decided that a defect which relates to motor vehicle safety exists in a replacement engine installed in a motor vehicle with a Vehicle Identification Number (VIN) of

According to our records, you are the current owner of this vehicle. If this is not the case, then please contact UD trucks at +1 (336) 291-5237.

There may be improper retention of the wrist pin bushing in the connecting rod, which can potentially result in the wrist pin bushing shifting. If the vehicle remains in operation once the wrist pin bushing has shifted in the connecting rod, excessive wear and abnormal noise will occur. If this is not addressed, the connecting rod may break and cause loss of motive power, which may increase the possibility of a crash.

Safety Recall 17E-058 has been issued by UD Trucks North America to address the issue:

As a remedy the engine oil pan will be removed so that the connecting rods can be inspected. Suspect connecting rods will be replaced as needed. The inspection and repairs, if required, will be provided at no charge. The inspection and repair will take from 4 to 8 hours to complete.

Please contact UD Trucks at +1 (336) 291-5237 and a member of our team will set up an appointment for you at an UD Truck Service facility.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

If you no longer own this vehicle, please contact UD Trucks at +1 (336) 291-5237. This will allow proper identification and notification to the current owner of this vehicle.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888 -327- 4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that either UD Trucks North America has failed or is unable to repair your vehicle without charge.

We regret any inconvenience this recall may have caused. If you have any questions regarding this recall, you may contact UD Trucks North America's Regulatory Affairs Department at UD Trucks North America, P.O. Box 26115, Greensboro, NC 27402-6115 or by email at vtna.regulatoryaffairs@volvo.com

Sincerely,
UD Trucks North America