



## IMPORTANT SAFETY RECALL – Remedy Available

This notice applies to your motorcycle,  
Recall Campaign No. 17E-052: Dealer Accessory Turn Signals

October 2017

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain dealer accessory turn signals (for Model Year 2006-2017 BMW R1200GS, 2007-2017 R1200GS Adventure, 2017 F700GS and F800GS, 2014-2017 F800GS Adventure, 2013-2017 F800GT, 2015-2016 F800R, 2015-2017 R1200R, 2016-2017 R1200RS, 2014-2016 S1000R, and Model Year 2010-2017 S1000RR motorcycles) fail to conform to FMVSS No. 108 (Lamps, reflective devices, and associated equipment). Our records indicate that you are the owner of a potentially affected motorcycle.

### Why are we contacting you?

We are pleased to inform you that we are ready to perform this recall. **If you purchased dealer accessory turn signals for your motorcycle, please contact your authorized BMW Motorcycle dealer immediately to schedule an appointment. To locate your nearest BMW motorcycle dealer, visit [www.bmwmotorcycles.com/dealers](http://www.bmwmotorcycles.com/dealers).**

### What could happen?

This Non-Compliance Recall involves the front and/or rear dealer accessory turn signals which do not conform to Federal requirements. As a result, affected motorcycles may be less noticeable to drivers of approaching vehicles which could increase the risk of a crash.

**If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

### What will BMW do?

The accessory turn signals will be replaced with ones which conform to Federal requirements. This will be performed **free of charge** by your authorized BMW motorcycle dealer, and will take approximately one hour.

### What if the current motorcycle ownership information is incorrect?

You can update motorcycle ownership and contact information by completing the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

### What if you have questions or experience problems?

**For the latest updates to this recall, please visit [www.bmwmotorcycles.com/recall](http://www.bmwmotorcycles.com/recall).** Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services at 1-800-525-7417 or at [CustomerRelations@bmwmotorcycles.com](mailto:CustomerRelations@bmwmotorcycles.com).

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC



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