



REV Recreation Group
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IMPORTANT RECALL INFORMATION #171213REV

February 2018

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #171213REV
12-Volt Harness Routing and Harness Connectors**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain model year 2018 Class A diesel motorhomes:

American Coach brand: American Dream and American Revolution.
Fleetwood brand: Discovery and Discovery LXE
Holiday Rambler brand: Endeavor and Endeavor XE
Monaco brand: Marquis

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, water may intrude inside the 12-Volt harnesses' connectors.

If water intrudes inside a 12-Volt wire harness pin connector, an electrical short can result, which may result in uncommanded operation of connected 12-Volt systems while the vehicle is in transit, increasing the risk of a crash.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin 171213REV** prior to beginning repairs.

Once repairs have been completed according to **Recall Service Bulletin #171213REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #171213REV US & Canadian Customer Letters
Recall #171213REV Service Bulletin