



# WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager, Service Advisor and Warranty Claims Administrator

**NO:** D-18-10

**DATE:** February 22, 2018

**SUBJECT:** U11 / T79 Recalls – Time Punching Exemption

**FOR:** All U.S. Dealers

All U.S. Business Centers

## PURPOSE:

To announce an exemption for Technician Time Punching requirements on Recalls U11 / T79. Due to extenuating circumstances and the nature of the repair processes, Technician Time Punching will not be required for reimbursement on any Recalls U11 / T79 claim.

## TIMING:

Effective for vehicles received for repair on or after February 22, 2018.

## ACTION:

With the launch of this bulletin, Technician Time Punches are not required on **any** repair associated with Recalls U11 / T79 for claim reimbursement.

**Reminder:** SmartWarranty Plus and Premium level dealers are always exempt from Technician Time Punching requirements on W-Warranty, M-Mopar, S-Recall, and K-Prep claims (excluding Actual and Diagnostic Time). For Recalls U11 / T79 **ONLY**, Base dealers will also be exempt from Time Punching requirements.

This Warranty Bulletin does not apply to any other Recalls or Warranty repairs and will terminate with the completion of Recalls U11 / T79.

**Please ensure all affected dealership personnel are aware of this bulletin.**

## WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

