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Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign 20180200 10 Launch Notification Brake Booster Vacuum Hose MY17 463 (G-Class)</b>	DATE: March 9, 2018

## IMPORTANT RECALL CAMPAIGN LAUNCH INFORMATION





# RECALL CAMPAIGN LAUNCH NOTIFICATION

March 9, 2018

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Brake Booster Vacuum Hose</b>
<b>2018020010</b>	<b>1712P72D15</b>	
<p>This is to notify you of a new <b>Recall Campaign</b> concerning the brake booster vacuum line on <b>432</b> MY 2017, Model 463 (G-Class) vehicles. The Recall Campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on March 9, 2018.</p>		
<b>Background</b>		
<b>Issue</b>	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 17 G-Class vehicles (463 platform), the vacuum hose for the brake booster may not have been manufactured according to current production specification. This could result in delamination of the internal layers of the vacuum hose, resulting in reduced vacuum supply to the brake booster. This could lead to increased braking effort by the driver.	
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the vacuum hose on the affected vehicles and exchange it, if necessary.	
<b>Parts</b>	Parts are available and can be ordered as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2017	
<b>Vehicle Model</b>	G-Class	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	432	
<b>Total Vehicles in Dealer Inventory</b>	2	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17 G-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once remedy parts are available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</b></p> <p style="text-align: center;"><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY17 G-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer notification letters are scheduled to be mailed on March 16, 2018.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Mercedes-Benz

Campaign No. 2018020010, March 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 463 Model Year 2017**  
**Replace Brake Vacuum Line**

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain G-Class vehicles (463 platform) the vacuum hose for the brake booster may not have been manufactured according to current production specification. Thus, the interior wall of the four layer brake booster hose might delaminate. This might lead to a constrained vacuum supply of the brake booster. Delamination of the vacuum hose may result in reduced vacuum supply to the brake booster leading to increased braking effort by the driver. Depending on the prevailing traffic conditions, this may increase the risk of a crash. An authorized Mercedes-Benz dealer will replace the brake booster vacuum lines on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 436 vehicles are involved.

Order No. P-RC-2018020010

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Procedure

1. Replace vacuum line (**A, figure 1**).



Figure 1

### Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Vacuum line	A 463 430 45 29	100%

### **i** Note

Part numbers must be verified in EPC unless otherwise stated.

### Warranty Information

**Operation:** Replace vacuum line(02-2082)

Damage Code	Operation Number	Labor Time (hrs.)
42 940 44 7	02-2082	0.1

### **i** Note

Operation Number labor times are subject to change.