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**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Compliance Recall 17C21**

Certain 2018 Model Year Mustang Vehicles Equipped with a 10R80 Automatic Transmission and 12.4" Instrument Panel Cluster Display Transmission Warning and Gear Position

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Mustang	2018	Flat Rock	March 14, 2017 through November 26, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS COMPLIANCE RECALL**

Some of the affected vehicles may not conform to the requirements specified by Federal Motor Vehicle Safety Standards (FMVSS) No. 102 Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect; and No. 114 Theft Protection and Rollaway Prevention. If the customer is able to key-off the vehicle with the transmission in a position other than park, and the instrument cluster does not illuminate the PRNDL display and/or activate the key-in-ignition-warning chime while the driver's door is ajar, it could increase the likelihood of vehicle rollaway.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance recall. A complete Dealer Bulletin will be provided to dealers by mid-January 2018, when it is anticipated that parts ordering information and repair instructions will be available to support this compliance recall.

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi