



February 22, 2018

Attention: Mazda Dealer Principals, Service and Parts Managers

Subject: Dealer Orders for B-Series Takata Airbag Inflators

Recently, Mazda launched recalls to support the repair of the driver and passenger frontal airbag inflators for model year(s) 2004 to 2006 B-Series trucks. Mazda worked closely with the National Highway Traffic Safety Administration (NHTSA), to identify B-Series vehicles suspected to have a higher risk of inflator rupture during airbag deployment than other Takata airbag inflators.

Due to limited supplier production capacity, these recalls were launched initially for only the limited number of VINs that are at the greatest risk of an inflator rupture. Please be assured that Mazda is actively working with the supplier to increase the number of available remedy parts for these B-Series vehicle recalls, as well as, for all other Takata airbag inflator recalls.

Please be aware that Mazda currently does not have enough available supply for individual dealers to hold shelf-stock of B-Series airbag inflators.

As we work to increase the supply of B-Series inflators, we strongly encourage dealers to limit ordering only to those airbag inflators that are confirmed for customer requested repairs.

If your dealership is holding unconfirmed B-Series inflator parts, then there is a risk that another dealer will not be able to repair one of the identified high risk vehicles.

If you are not able to repair one of these vehicles due to temporarily unavailable airbag inflators, then Mazda recommends the usage of MCVP loaner vehicles when available. In the event all MCVP loaner vehicles are in use and unavailable, then please use your local rental facility to secure a rental vehicle to support the best possible customer experience.

Thank you for your cooperation.

Ryan Matthews
Director, Parts Operations Division