



REV Recreation Group
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IMPORTANT RECALL INFORMATION #171208REV

February 2018

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #171208REV
Satellite Dish Mounting**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain model year 2018 Class A motorhomes:

Fleetwood brand: Axon, Bounder, Discovery (Product Code 734 only), Flair, Pace Arrow, Pace Arrow LXE, Southwind

Holiday Rambler brand: Endeavor XE, Navigator, Navigator XE, Reno, Vacationer, Vacationer XE

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the satellite dish was not properly secured to the roof and may come loose or detach. If the satellite dish detaches from the roof, it could present a road hazard, which may result in personal injury and/or property damage.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #171208REV** prior to beginning repairs.

Once repairs have been completed according to **Recall Service Bulletin #171208REV**, have the customer sign your dealership's **Internal Repair Order**.

Dealer Notification Letter
Recall Campaign #171208REV
NHTSA Recall #17V802

Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #171208REV US Customer Letters
Recall #171208REV Service Bulletin