



20 NOVEMBER 2017

## IMPORTANT INTERIM SAFETY RECALL NOTIFICATION

Internal Recall Notification Number (IRN): 171101

### Serial Numbers:

**C018B4**

**C01764**

This interim notification letter is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. STAR EV has decided that a defective spindle related to the steering system of the vehicle(s) identified with this notification could potentially compromise the safe handling / steering of certain 2017 and 2018 model year Sport 4+2 cars.

**Our records indicate you purchased a STAR EV Sports Model 4+2 with Serial Number(s) indicated above. Please notify all customers who have purchased vehicle to STOP using their vehicle immediately. The front passenger side spindle, part number 2SP033, must be replaced. As soon as you, the Dealer, file a warranty claim, STAR EV will provide the replacement part (2SP033); along with, related labor reimbursement for replacing the suspect spindle. Additionally, do not sell any STAR EV Sport Model 4+2 until the suspect spindle has been replaced.**

**Defect:** The front right hand (passenger side) spindle (PN 2SP033) on STAR EV Sport 4+2.

**Hazard:** Crash hazard. The defective spindle could possibly cause the tie rod connection to break off from the spindle resulting in loose steering control of the vehicle.

**What to do:** Please inform end user to stop using their vehicle immediately and make arrangements to have related repairs made to the vehicle. Please repair all effected models prior to selling vehicle.

**Contact details:** For more information contact STAR EV Technical Services

**Address:** 378 Neely Ferry Rd, Simpsonville, SC 29680

**Phone:** (888) 878-9988 or (864) 297-8833

**Web:** <https://www.starev.com/>

**Re:** Internal Recall Number (IRN) 171101