



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: December 11, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Advance Notice – Safety Recall 20AQ – Fuel Tank
2018 MY Volkswagen Atlas

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

CODE	20AQ
AFFECTED VEHICLES	2018 MY Volkswagen Atlas Check your daily campaign open inventory report or OMD for affected vehicles in your inventory. Volkswagen has identified 58 vehicles in the USA and 18 in Canada affected by this recall.
RECALL DESCRIPTION	Fuel may leak from the fuel tank. Leaking fuel, in the presence of an ignition source, may result in a fire.
PRECAUTIONS	If a customer smells fuel or sees a fuel puddle under the vehicle, they are advised to contact an authorized Volkswagen dealer without delay to have the vehicle inspected. If you have a customer currently experiencing the recall issue, please contact the Warranty Helpline for assistance.
CORRECTIVE ACTION	As with any safety/compliance recall, affected vehicles in dealer inventory are on mandatory stop-sale hold until this recall repair has been performed. Repair information will be provided to dealers when parts and repair instructions become available to support this recall. The fuel tank will be replaced under this recall.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection